

New Telephone booking system for Group Class

Dear Members,

In order to ensure that our telephone system can be effectively maintained from time to time and at the same time to cater for an effective class booking system, we have pleasure to present our new booking system for gym class reservations.

The new booking system, which aims to bring a convenient, systematic and fair class booking service to all of our members, is tentatively scheduled to be launched on **2 July 2010** with tryout sessions scheduled at **2:00p.m.-5:00p.m.** on June 24th, 28th – 30th.

During the three tryout sessions, members are invited to try to use and familiarize with the new booking system. The tryouts guideline will be distributed in our front reception. Please feel free to contact us if you are interested.

The new booking system will be operated from 2pm to 6pm on every Friday from **2 July 2010** onwards. During this period, all booking should be made via system only, whereas members could contact or visit our front reception help desk at any other time for class booking.

Thank you for your attention and co-operation.

Phillip-Wain Management

親愛的會員，

為提供一個有效率的課堂預約服務及同時能確保會所電話系統服務可以正常運作，我們已特別設計一個全新的電話預約課堂系統。

全新的系統將提供一個更方便快捷及更公平的電話預約課堂服務給會員，我們希望在系統實施前讓會員能親身體驗此預約系統。現我們誠邀各運動會員於六月二十四、二十八至三十日下午二時至五時正參與模擬預約，以便日後系統正式啓用時能以最快的速度及順利完成課堂預約。

如會員有興趣參與這三天的模擬預約可到前接待處索取“菲力偉課堂電話預約系統 – 鍵控電話簡易說明”

電話預約系統將於七月二日起逢星期五下午二時至六時啓動，在此段時間不會接受其他預約方法。於其餘時間則可致電或親臨會所前接待處或運動部預約。

感謝閣下的關注及合作。

菲力偉管理層